

# Kara Mansel

864.881.1585  
karamansel.me

## EDUCATION

### OREGON STATE UNIVERSITY

BS IN COMPUTER SCIENCE

Expected June 2020 | Corvallis, OR

### SC STATE UNIVERSITY

BS IN MARKETING

Orangeburg, SC

Minor in Psychology

### THE IRON YARD

June-August 2016 | Greenville, SC

Front End Engineering Certificate

## LINKS

Personal Website:// [karamansel.me](http://karamansel.me)

Github:// [klmansel](https://github.com/klmansel)

LinkedIn:// [karamansel](https://www.linkedin.com/company/karamansel)

Twitter:// [@klaniece](https://twitter.com/klaniece)

## SKILLS

### PROGRAMMING

- Ruby, Ruby on Rails
- Apex, Visualforce
- SQL, MySQL, PostgreSQL
- HTML, CSS
- JavaScript
- React.js
- C++
- C

## COMMUNITY

### Women Who Code Greenville Director

May 2018 - Present

Facilitate monthly meet-ups, workshops, study sessions, and social events for local chapter

### Greenville Tech

Summer 2019 - Designer and instructor of coding summer camp curriculum for middle school aged students. Taught Intro to HTML, CSS, JavaScript, and Python

## PROFESSIONAL EXPERIENCE

### DIVISION OF LABOR | SOFTWARE ENGINEER

August 2018 - Present | Greenville, SC

- Developed software for several clients and projects using Ruby on Rails, React, JavaScript, Salesforce tools
- Member of core engineering team for OffSite - a venture backed digital marketing start-up
- Extensive implementation of Google Ads API into a complex Rails application
- Sole developer on multiple custom API integration projects on Salesforce platform using declarative configuration and Apex custom code
- Mentored and assisted 25 full stack software engineering boot camp students during the Fall 2018 Carolina Code School cohort

### FUSION WEB CLINIC | TEST ENGINEER

Nov 2017 - August 2018 | Greer, SC

- Used automated and manual testing methods to validate features prior to release, identify bugs, and document how all components of the system function and interact
- Designed automated testing suite for single page JavaScript application
- Created and maintained new software documentation process for engineering team

### KELLY CONNECT-APPLECARE | TECHNICAL CHAT ADVISOR

May 2017 - Dec 2017 | Remote

- Supported customers via chat with complex technical issues on various Apple consumer products including iPhones, iPads, and Macs
- Remote position requiring private home workspace and quiet, secure environment

### APPLE, INC | TIER II TECHNICAL SUPPORT ADVISOR

Nov 2014 - May 2016 | Remote

- Worked with internal departments including engineering, as well as external partners including wireless carriers, to resolve new and emerging issues
- Consistently a top performer and was promoted to Tier II in less than 6 months

### MALIA LAINE | SOCIAL MEDIA MARKETING MANAGER

Jan 2014 - Aug 2015 | Greenville, SC

- Daily analysis, updates, and monitoring of company social media sites including Twitter, Facebook, Pinterest, Google+, and Instagram
- Edited email templates and managed email marketing campaigns
- Created digital ad campaigns, social media promotions, contests, and other related marketing programs

### VERIZON WIRELESS | SENIOR SALES & TECH SUPPORT SPECIALIST

July 2008 - Mar 2013 | Greenville, SC

- Provided wireless solutions to consumer and small business customers including mobile phones, smartphones, mobile broadband products, and tablets
- Conducted data training sessions to teach customers basic and detailed operation of smartphones and mobile broadband products including PC netbooks, tablets, Android, and iOS products